

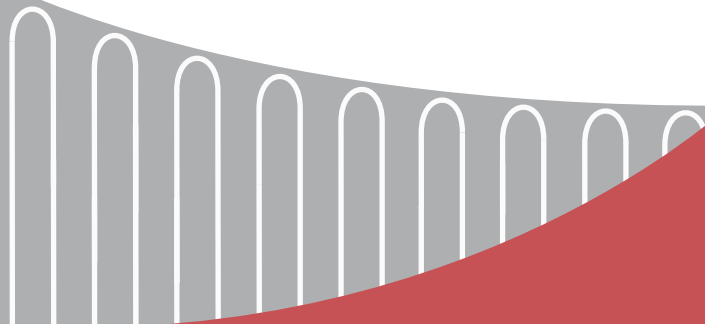
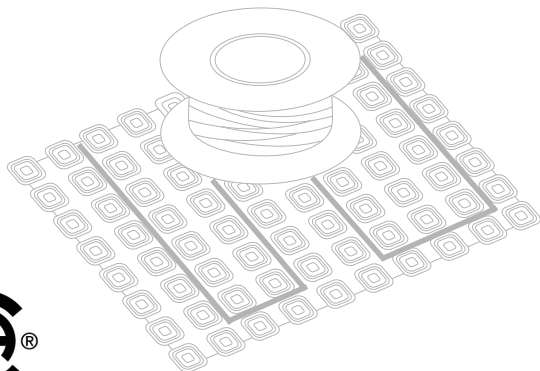


Tel: 1-450-482-1919

Toll Free: 1-866-994-4664

Fax: 1-450-482-1920

www.warmfeet.ca info@warmfeet.ca



Warranty

3W Floor Heating Mesh & Cable



WarmFeet™ (the Company) warrants its electric floor-warming cable (the Product) to be free from defects in materials and workmanship for a period of 25 years to the first owner and or original purchaser of the product. Warranty card must be registered with the company. Thermostats and controls sold by WarmFeet™ are warranted, parts and materials, for (3) years from the date of purchase. The sole remedy for controls is product replacement.

Under this Limited Warranty, WarmFeet™ will provide the following: If the product is determined by WarmFeet™ to be defective in materials and workmanship, and has not been damaged as a result of abuse, misapplication or modification, the Company will refund all or part of the manufacturer's published list price of the Product at the time of purchase.

In order to make a claim, you must:

- (a) Provide the Company with sufficient details relating to the nature of the defect, the installation, the history of operation, and any repairs that may have been made.
- (b) At the Company's discretion and at the owner's expense, ship the Product to the Company or the Company's local representative or distributor.
- (c) Provide proof that the Product was installed in accordance with the applicable Product Installation Manual and any special written design or installation guidelines by WarmFeet™ for this project.
- (d) Provide proof that the Product was installed in accordance with the National Electrical Code (NEC) or the Canadian Electrical Code (CEC), or all applicable local building and electrical codes.
- (e) Provide a retail sales receipt or proof of purchase.
- (f) Provide initial test results of the OHMS reading.
- (g) Have completed the WarmFeet™ test log sheet and had it registered with WarmFeet™

The following are not covered by this Limited Warranty:

- (a) Any incidental or consequential damage, including inconvenience, loss of time or loss of income.
- (b) Any labor or materials required to repair or replace the Product or control, not authorized in writing by the Company.
- (c) Any labor or materials required to remove, repair or replace flooring materials.
- (d) Any freight or delivery costs related to the Product, the control, or any related flooring or electrical products.

WarmFeet™ assumes no responsibility under this warranty for any damage to the Product caused by any trades people, visitors on the job site, or damage caused as a result of post-installation work.

WARMFEET™ DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WARMFEET™ FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WARMFEET™ HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.

DUE TO DIFFERENCES IN BUILDING AND FLOOR INSULATION, CLIMATE, AND FLOOR COVERINGS, WARMFEET™ MAKES NO REPRESENTATION THAT THE FLOOR TEMPERATURE WILL ACHIEVE ANY PARTICULAR TEMPERATURE, OR TEMPERATURE RISE. AND AS SUCH, USERS MAY OR MAY NOT BE SATISFIED WITH THE FLOOR WARMTH THAT IS PRODUCED. WARMFEET™ DOES WARRANT THAT ALL PRODUCTS WILL PRODUCE THE RATED OUTPUT LISTED ON THE PRODUCT NAMEPLATE, WHEN OPERATED AT THE RATED VOLTAGE.

Terms and Conditions

Shipping Discrepancies: Incoming materials should be inventoried for completeness and for possible shipping damage. Any visible damages or shortages must be noted prior to accepting the material. Once the receiving personnel accept the material, they have relieved the freight company of any responsibility. Any discrepancy concerning type or quantity of material shipped must be brought to the attention of WarmFeet™ within 15 days of the shipping date entered on the packing slip for the order.

Effective May 1, 2016. This Warranty applies to all Products purchased after this date.

Condition : In order to validate the warranty, it is important for the installer to mail in the warranty test card to Warm Feet with all recorded results immediately after installing the system and respect all local and national codes . Failure to do so will void the manufacturer's warranty.

A copy of the warranty card should be kept for future reference.